

EUROMONEY SURVEY

Awards for Excellence 2010 Best Bank Form

<http://www.euromoney.com/AEBestBank2010>

Please complete this form for all the geographies where you wish to be considered for the Best Bank award. Therefore if your bank wishes to be considered in X geographies then you must complete X number of forms. After completing each form you will need to delete your internet browser's cookies (found under the tools menu, internet options), restart your browser and return to the survey link before starting the next form.

Please submit answers as soon as possible and no later than **end of day local time, Monday 12th of April 2010 for the Middle East and Friday 30th of April 2010 for ALL OTHER REGIONS.**

Please select your bank's name and the country or region you are submitting for.

Country/Region if other (please specify)

Bank: if other (please specify)

Any queries on the submissions process should be addressed to: AwardsForExcellence@euromoney.com

For technical or data issues, **Ben Stevens** - bstevens@euromoney.com

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The following is required to validate your submission and if we need to contact you for any clarifications or to request additional information. Please see below for our data protection statement.

First name

Last name

Job title

Company

Professional e-mail address

Telephone (including COUNTRY & CITY codes)

Country if other (please specify)

Data Protection

The information you provide will be safeguarded by the Euromoney Institutional Investor PLC group, whose subsidiaries may use it only to contact you to validate this vote.

We will send you no promotional materials using the information you provide here and will not transfer this data to any other companies.

This will not affect how other information you provide or have provided to Euromoney Institutional Investor PLC group is used.

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Banking Operations Data

Please complete the form with all figures as at March 31st 2010 incorporating Q2,3,4 of 2009 and Q1 of 2010 (if unavailable use Dec 31st 2009 annual figures). All amounts should be in US\$.

1. a) Total value of customer deposits (excluding interbank): US\$ _____,000,000

1. b) Total number of customers accounting for above deposits:

2. Customer deposits split by tenor:

Term (3 months or more) deposits: US\$ _____,000,000

Sight (less than 3 months) deposits: US\$ _____,000,000

3. a) Total value of financial institutions deposits from banks (intl. and local): US\$ _____,000,000

3. b) Total number of banks accounting for above deposits: _____

4. Financial institutions deposits split by tenor:

Term (3 months or more) deposits: US\$ _____,000,000

Sight (less than 3 months) deposits: US\$ _____,000,000

5. a) Value of outstanding consumer finance (non-credit card): US\$ _____,000,000

5. b) Amount of these assets securitised in the 12 month period: US\$ _____,000,000

6. Total number of credit cards in circulation: _____

7. a) Value of outstanding credit card portfolio assets: US\$ _____,000,000

7. b) Amount of these assets securitised in the 12 month period: US\$ _____,000,000

8. Number of outstanding mortgages/home finance loans:

Commercial: _____

Residential: _____

If your bank securitises these assets please give the number of agreements securitised in the 12 month period:

Commercial: _____

Residential: _____

9. Value of outstanding mortgages/home finance loans:

Commercial: US\$ _____,000,000

Residential: US\$ _____,000,000

If your bank securitises these assets please give the volume securitised in the 12 month period:

Commercial: US\$ _____,000,000

Residential: US\$ _____,000,000

10. Percentage writedowns taken on the assets in q5,7,9 in the previous 12 months: _____ %**11. a) Total number of electronic clients:** _____**11. b) Number of electronic clients as a percentage of retail client base:** _____ %**12. Number of local/regional investment funds offered:**

Mixed asset class: _____

Equities based: _____

Fixed income based: _____

Alternative investments based: _____

13. Number of international (i.e. outside your home region) investment funds offered:

Mixed asset class: _____

Equities based: _____

Fixed income based: _____

Alternative investments based: _____

14. Gross profit of the retail division: US\$ _____,000,000**15. Revenue per employee of the retail division:** US\$ _____,000**16. ROE of the retail division:** _____ %

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Quantitative Business Data (for the entire bank)

Please complete the form with all figures as at March 31st 2010 incorporating Q2,3,4 of 2009 and Q1 of 2010 (if unavailable use Dec 31st 2009 annual figures). All amounts should be in US\$.

1. a) **Tangible Common Equity:** US\$ _____,000,000

1. b) **Last Year's figure:** US\$ _____,000,000

2. a) **Total Assets:** US\$ _____,000,000

2. b) **Last Year's figure:** US\$ _____,000,000

3. a) **Total Operating Income:** US\$ _____,000,000

3. b) **Last Year's figure:** US\$ _____,000,000

4. a) **Total Net Income:** US\$ _____,000,000

4. b) **Last Year's figure:** US\$ _____,000,000

5. a) **Return on Assets:** _____ %

5. b) **Last Year's figure:** _____ %

6. a) **Return on Equity:** _____ %

6. b) **Last Year's figure:** _____ %

7. a) **Capital Adequacy Ratio (Basle II):** _____ %

7. b) **Last Year's figure:** _____ %

8. a) **NPL:** US\$ _____,000,000

8. b) **Last Year's figure:** _____ %

8. c) **NPL as % of Assets:** _____ %

8. d) **Last Year's figure:** _____ %

9. a) **Cost-Income Ratio:** _____ %

9. b) **Last Year's figure:** _____ %

10. **Credit Ratings (whichever apply):**

S&P: _____

Moodys:

Fitch:

Capital Intelligence:

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Thank you for completing the Best Bank form for:

Your Bank

Your Country/Region

If you wish to make **changes** to your submission [click here](#) (any changes you make will be updated when you submit the revised page).

If you wish to submit an **additional form** from the same computer you will need to delete your internet browser's cookies (found under the tools menu, internet options), restart your browser and return to the survey link.

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